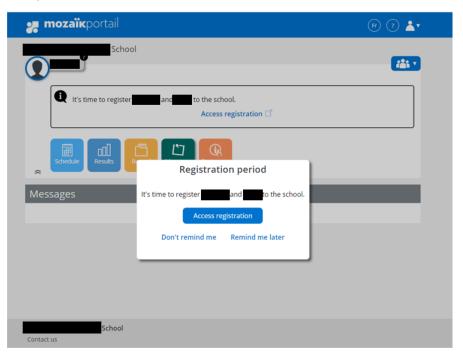
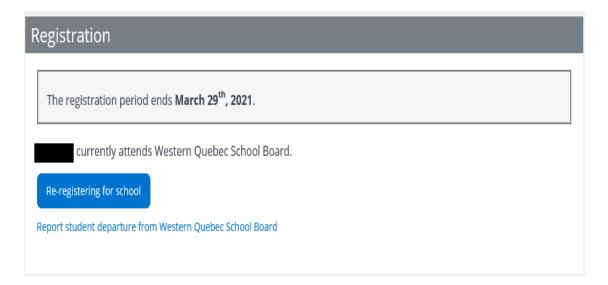
# Instructional guide to re-register student in Mozaïk parent portal account.

Before proceeding with the re-registration, you must have created a Mozaïk Parent Portal account. If you have any questions/issues, please contact your child's school.

Once the re-registration process has begun, the following message will appear when a parent/guardian logs into the parent portal.

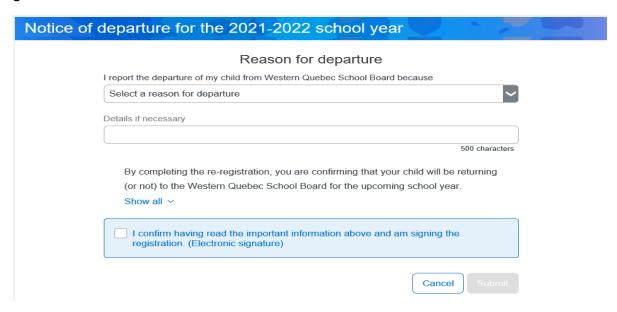


- 1. click on "Access registration".
- 2. There will be two available choices, please click on the appropriate selection:
  - Register at school: indicates that the child will be returning to the Western Quebec School Board and the re-registration process must be completed.
  - <u>Do not register at Western Quebec School Board</u>: indicates that the child <u>will NOT</u> be returning to the Western Quebec School Board.



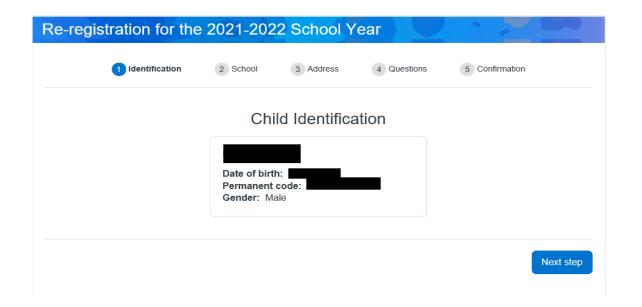
## Do not register at Western Quebec School Board

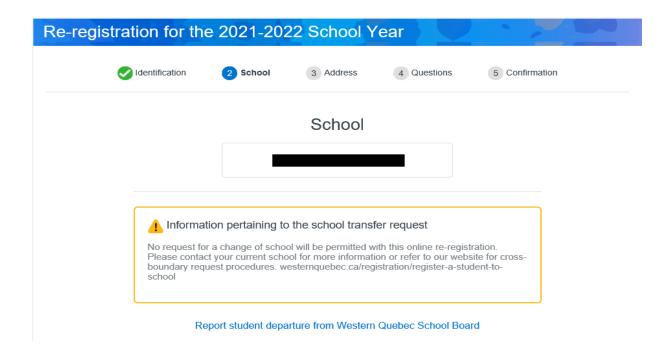
If your child **will not** be returning to the Western Quebec School Board, please indicate the reason for the withdrawal. To complete the form, check off the confirmation checkbox and then click on **"Do not register student"**.



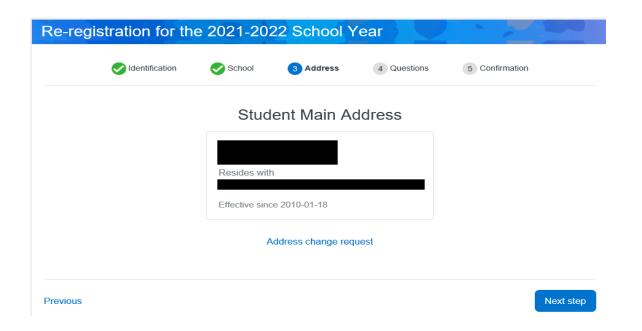
#### Register at school

Review the information available in all the sections and complete as required.





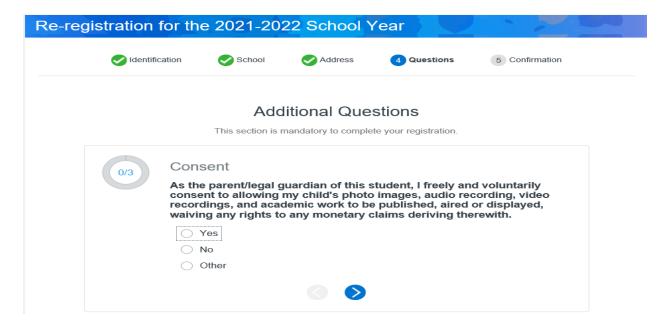
3. If a change of address is required, click on "Address change request" and complete the required fields. Click "Save".



A change of address will only be approved after you have provided the appropriate proof of address to the school such as driver's licence or utility bill and lease/deed.

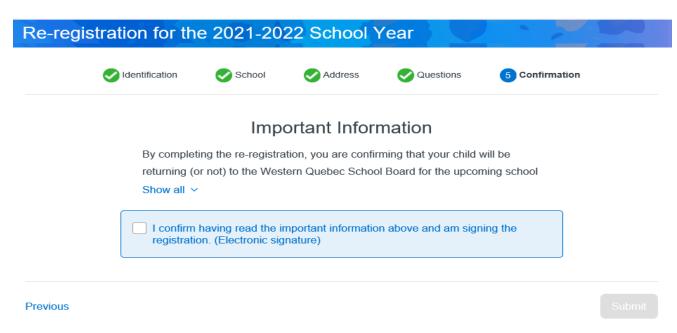
4. Complete the Supplemental Information section by clicking on "Complete the questionnaire".

The image below is only an example. The number of questions will be different for each school.

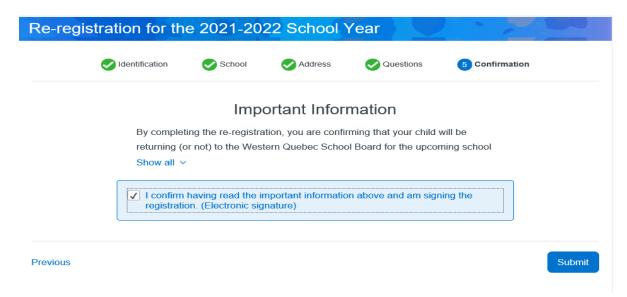


To continue to the next question, click on the arrow button

5. Once all the sections have been reviewed and/or completed as required, check off the confirmation checkbox.

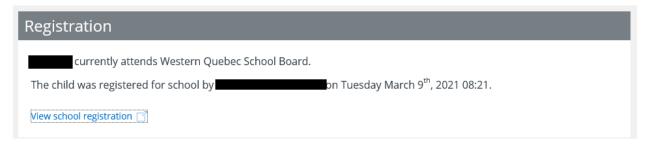


6. To finish the re-registration process, click "Submit" once again.



After the re-registration has been completed, you can view the form by going back to the main page and click on .

#### Below you will see:



### Please Note

- If the student resides with both parents, both parents can create a portal account and view the student's information. Only one parent can complete the re-registration process online.
- In a split custody situation, both parents can create a portal account and view the student's information.
  Only the parent whose address has been identified as the student's main address with the school can complete the re-registration process online.